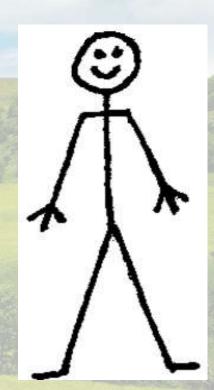
Meeting Patients' Psychological Needs

Dr. Rhoda Yuen Counseling Psychologist The Salvation Army & HK Association of Gerontology Palliative Care in Residential Care Home for the Elderly

What are Patients' Psychological Needs?

- Need to be WHOLE
- With a past, present and future
- With own personality & world view
- Unique relationship with self & others



What are Patients' Psychological Needs?

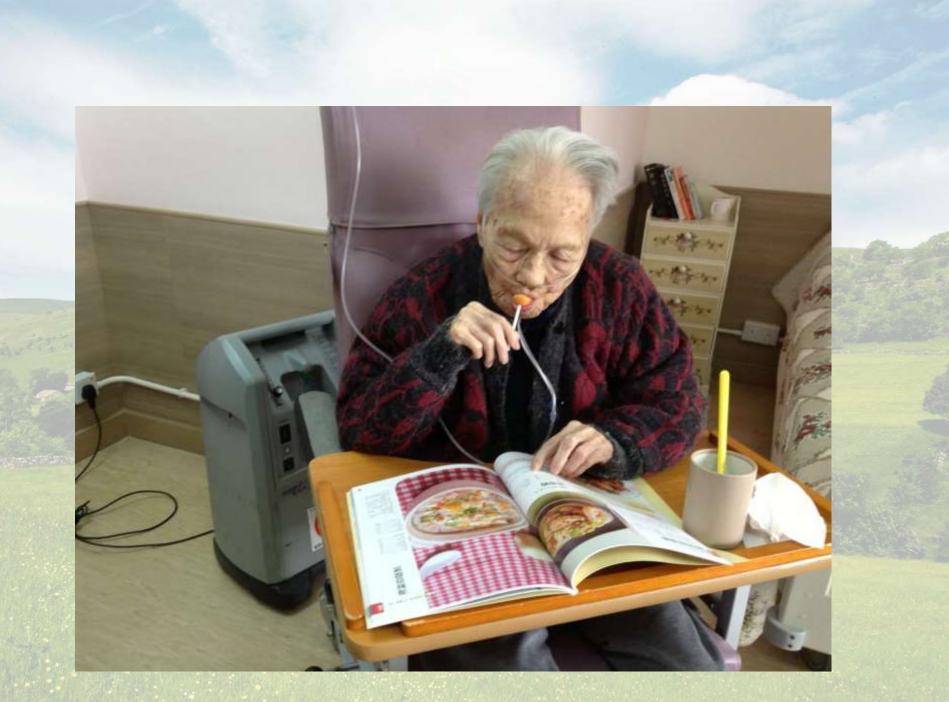
They need to be:

- recognized
- respected
- accepted

- Communicate to understand their life stories
- Madam L, 105 years old
- Ca Rectum, Dementia







- Connect to help enhance their quality of life
- Madam L
 105 years old; Ca Rectum, Dementia









Madam S
 98 years old; mixed dementia; lung shadow

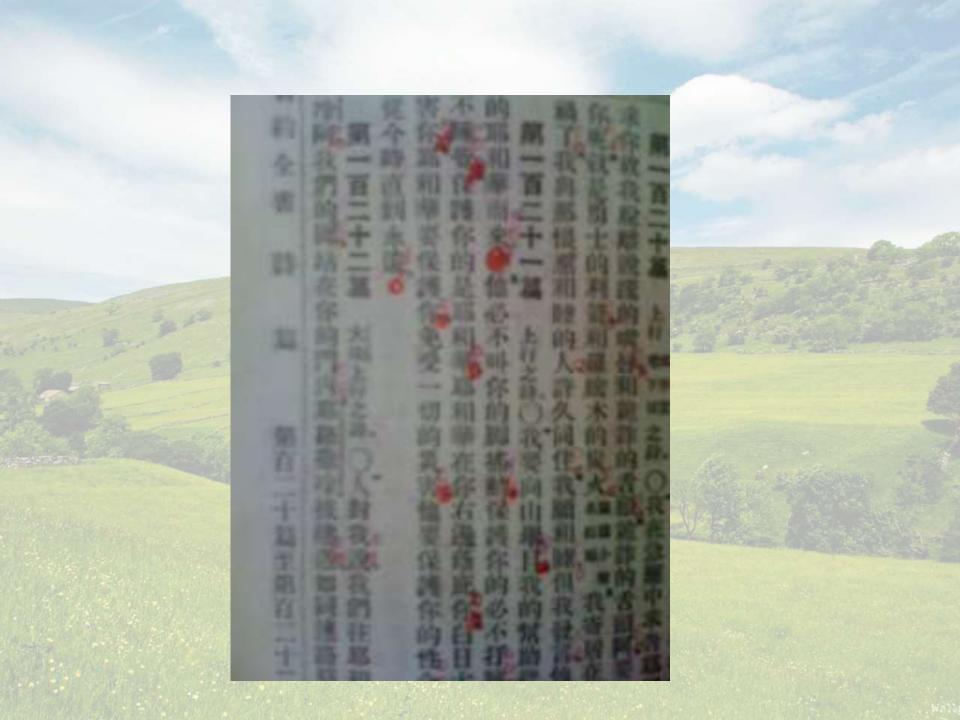


• Directly address issues to assure quality of death

- Madam L
- 105 years old; Ca Rectum, Dementia

- Madam Y
- 103 years old; Heart Failure, Pleura Effusion;
 HT; DM







What they really need

Each one of them is a whole person like you and me They are not our care objects They need our companioning Being with them without judgment, advice, expectation Offering our presence with humility and gratitude